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Pursuant to HB 337 many services are no longer subject to tariffs. For a listing of de-tariffed tariff sections and information concerning the terms and conditions for these deregulated services go to <http://cpr.att.com/pdf/ky/contreem.pdf>.

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RESERVED FOR FUTURE USE (N)



A1. DEFINITION OF TERMS

ACCESSORIES

Devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically connected to, the conductors in the communications path of the telecommunications systems.

ADD-ON

A feature which permits a station user to add one other station to the conversation.

ANSWER SUPERVISION

This feature provides the capability of delivering "off hook" supervisory signals from the subscriber's serving central office to a line interface at the customer's premises. These supervisory signals indicate when the called party has answered an incoming call (gone "off hook").

(DELETED)

(D)

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AUTHORIZED PROTECTIVE CONNECTING MODULE

The term authorized protective connecting module denotes a protective unit designed by the Company and manufactured under the control of Company quality assurance procedures, which unit is to be incorporated in a conforming answering device.

(DELETED)

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(D)

BASIC TERMINATION CHARGE

See "Termination Charge."

(DELETED)

(D)

BILL TO THIRD PARTY

A billing arrangement by which a call may be charged to an authorized station line as determined by the Company other than the station line originating the call or the station line where the call is terminated. Calls through the Kentucky Relay Center may be billed only to a third number within Kentucky.



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A1. DEFINITION OF TERMS

CANCELLATION CHARGE

A charge applicable under certain conditions when an application for service and/or facilities is canceled in whole or in part prior to the completion of the work involved.

(DELETED)

(D)

CENTRAL OFFICE

A Company owned switching unit providing local exchange service to the subscribers connected thereto.

(T)

CENTRAL OFFICE LINE

See "Exchange Line".

(DELETED)

(D)

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(D)



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A1. DEFINITION OF TERMS

(DELETED)

(D)

CIRCUIT

See "Exchange Line".

CLASS OF SERVICE

A description of service furnished a subscriber in terms of:

(T)

- a. Grade of Line: Individual line or 2-party line.
- b. Type of Rate: Flat, Usage Based Pricing.
- c. Character of Use: Business or residence.
- d. Dialing Method: Touch-Tone or Rotary.

(See also "Primary Class of Service")



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CUSTOMER-PROVIDED TERMINAL EQUIPMENT

Devices, apparatus and their associated wiring provided by a customer, which are used with the network control signaling unit, Dataphone data set or other station equipment furnished by the Company and not including customer-provided communications systems.

(T)

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(D)

DEMARCATIION POINT

The point of demarcation and/or interconnection between Company communications facilities and terminal equipment, protective apparatus or wiring at a subscriber's premises. Company installed facilities at, or constituting the demarcation point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission's rules. "Premises" as used herein generally means a dwelling unit, other building or a legal unit of real property such as a lot on which a dwelling unit is located, as determined by the Company's reasonable and nondiscriminatory standard operating practices.

DIRECT ELECTRICAL CONNECTION

A physical connection of the electrical conductors in the communications path.

DIRECTORY ASSISTANCE CALL COMPLETION

Directory Assistance Call Completion is a service which will provide customers who obtain a number from Directory Assistance the option of being connected to the number without having to hang up.

(T)

DIRECTORY ASSISTANCE/DIRECTORY ASSISTANCE CALL COMPLETION

Directory Assistance/Directory Assistance Call Completion (DA/DACC) is a service which provides the customer a local exchange subscriber number and local call completion to the number provided, if requested, given a listed name and address. This service is for use by Mobile Service Providers (MSPs) and is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Service Office (MTSO) and the Company location where DA/DACC is provided.

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(D)



A1. DEFINITION OF TERMS

(DELETED)

(D)

DROP WIRE

Wires used to connect the circuits of open wire, aerial or underground distribution facilities to the point where connection is made with the inside wiring.

(DELETED)

(D)

ELECTRONIC WHITE PAGES

Switching equipment facilities, computer hardware and software components utilized for the provision of Electronic White Pages Access service.

ENHANCED SERVICE

The term "enhanced service" shall refer to services offered by using common carrier transmission facilities, which employ computer processing applications that act on the format, content, code, protocol or similar aspects of the subscriber's transmitted information; provide the subscriber additional, different or restructured information, or involve subscriber interaction with stored information.

ENHANCED SERVICE PROVIDER (ESP)

The term "Enhanced Service Provider" (ESP) denotes a customer that provides enhanced services that may use the Company's transmission facilities. A customer shall be classified as an enhanced service provider only with respect to those basic services which are utilized for provision of enhanced service.

(DELETED)

(D)



A1. DEFINITION OF TERMS

EXCHANGE

The entire plant and facilities used in providing service to subscribers located in an Exchange Service Area. The term "exchange" may also be used in reference to an Exchange Service Area. (T)

EXCHANGE ACCESS LINE

All of the Company's Central Office equipment and outside plant facilities that are needed to connect the serving central office to and including the Company provided Standard Network Interface or equivalent.

EXCHANGE LINE

Any line (circuit) directly or indirectly connecting station equipment with a central office. Exchange lines are subdivided as follows:

a. Central Office Line:

A circuit extending from a central office to the location of an individual line or party line. (T)

b. **(DELETED)**

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c. **(DELETED)**

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d. Extension Line:

A circuit with characteristics similar to an extension station line.

e. **(DELETED)**

(D)

g. Key Station Line:

The circuit portion of a key station; the key station line extends from the key station serving location to the key system common equipment location.

(DELETED)

(D)



A1. DEFINITION OF TERMS

EXCHANGE SERVICE

Telecommunications service provided to subscribers within a specified geographical area for local calling and access to toll services. Exchange service is provided on either *a* flat, measured or message rate basis, for individual or party line service or other exchange access facilities. (T)

a. Flat

(1) Flat Rate Service:

A classification of exchange service for which a stipulated charge is made, regardless of the amount of use for calls to the Limited Local Calling Area.

b. Usage Based Pricing

(1) Measured Rate Service:

A classification of exchange service for which usage charges apply for outward completed local calls in addition to a stipulated monthly charge. Some measured service rates include a monthly allowance for dialed sent paid local calls. Usage charges are based on the following elements: number of calls, duration, time of day, day of week and distance between originating and terminating wire centers.

(2) Message Rate Service:

A classification of non-coin box exchange service which includes an individual line with an allowance for a certain number of completed outward local calls for a stipulated monthly charge. A charge per message applies for all outward completed local calls in excess of the allowance.

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(D)

c. Individual and Party Line

(1) Individual Line Service:

A classification of exchange service which provides that only one main station shall be served by the line connecting such station with the central office or other switching unit.

(2) Party Line Service:

A classification of exchange service which provides that two main stations may be served by the same central office line. This service is also referred to as two-party line service. Effective July 10, 1993, this service is not offered for new installations or transfers of service to a new location.

d. Foreign Central Office Service:

A classification of exchange service furnished to a subscriber in a multi-office exchange from a central office other than the one from which service would normally be furnished and which provides the same local calling area.

e. Foreign Exchange Service:

A classification of exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served, or from a sub-exchange area which provides a different local calling area from that provided by the normal serving sub-exchange area.

f. Touch-Tone Calling Service:

A classification of exchange service furnished from certain specified central offices whereby calls are originated through the use of pushbutton in lieu of a rotary dial.



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INCOMPLETE CALL ATTEMPT

Calls that are not completed due to insufficient answering capability. Call attempts are considered incomplete if the calling party receives a busy signal, a ring with no answer, or a recorded message stating network difficulty in completing the call, number changed, number invalid, number not in service, or number not assigned.

(DELETED)

(D)

INITIAL CHARGE

See "Installation Charge".

INITIAL SERVICE PERIOD

The minimum period of time for which service, facilities and equipment are provided.



A1. DEFINITION OF TERMS

INSTALLATION CHARGE

A nonrecurring charge applying to the provision of certain items of equipment or facilities as distinguished from the service connection charge applicable for establishment of basic service. The installation charge is normally associated with optional service features and may sometimes be called an "initial" charge.

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(DELETED)

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INTEREXCHANGE CHANNEL

The term "Interexchange Channel" when associated with Foreign Exchange Service denotes a channel which connects the primary wire center in the local exchange to the primary wire center in the Foreign Exchange. Interexchange Channel Mileage is measured between the two exchange Rate Centers.

INTERFACE

The term "Interface" denotes that point on the premises of the customer at which provision is made for connection of other than Company provided facilities to facilities provided by the Company.

INTEROFFICE CHANNEL

The term "Interoffice Channel" denotes that portion of a channel which interconnects local channels which serve customers located in different central office areas (wire center serving areas). When associated with Foreign Exchange Service the term denotes the channel which interconnects a primary wire center to a different wire center.

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KENTUCKY RELAY CENTER

The Kentucky Relay Center permits hearing and speech impaired users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephones. Communications take place by relaying conversations (voice to TDD and TDD to voice). These calls are between one party who must communicate by means of a TDD and another who communicates by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the rate center of the called party.

LIFELINE

A low income assistance program available to qualified residential subscribers, which reduces monthly charges for local service through credits supported by universal service funding.

LINE

See "Exchange Line".

(DELETED)

(D)



A1. DEFINITION OF TERMS

MESSAGE RATE SERVICE

See "Exchange Service".

MILEAGE AND ZONE CHARGES

A charge applying for the use of part or all of a line furnished by the Company.

a. Airline Measurement:

The shortest distance between two points.

b. (DELETED)

c. Foreign Central Office Mileage:

The measurement applying to a line within the exchange connecting a subscriber's main station, PBX, or Centrex Type Services system with a central office other than that from which he would normally be served, for the use of which a separate circuit charge is made in addition to the base rate, plus locality charges if any apply.

d. Foreign Exchange Mileage:

The measurement applying to a line connecting a subscriber's main station, PBX, or Centrex Type Services system with a central office of an exchange other than that from which the subscriber would normally be served, for the use of which a separate charge is made in addition to the base rate, plus locality charges if any apply.

e. Route Measurement:

The actual length of a circuit between two points.

MISCELLANEOUS COMMON CARRIERS

Miscellaneous Common Carriers, as defined in Part 21 of the Federal Communications Commission Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone service or public message telegraph service.

MOBILE TELEPHONE SERVICE

A communication service through a land radiotelephone base station.

NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (dialing), calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NETWORK INTERFACE

Network Interface is a FCC approved standard registration program jack provided by the Company as a part of exchange access *or* WATS services for the connection of customer inside wire and/or equipment to the network. The Network Interface will be located at the demarcation point.

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NONSENT-PAID CALL

A call that is billed collect, calling card, third number or other Company approved identification number. See "Sent-Paid Call".



A1. DEFINITION OF TERMS

(DELETED)

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(D)

PUBLIC ANNOUNCEMENT SERVICE

An announcement service utilizing Company facilities and/or service transmitting public announcements:

- a. for usage by the general public, and
- b. is publicly advertised and/or contains commercial messages and/or advertisements, and
- c. is furnished by an electronic or electro-mechanical device.

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(D)

(DELETED)

(D)

REMOTE CALL FORWARDING (RCF)

A local exchange service that utilizes a number and ESS central office facility in the RCF local calling area to forward automatically all incoming calls dialed to the RCF number to another number.

(T)

REMOTE MODULES AND/OR REMOTE SYSTEMS

The term "Remote Modules and/or Remote Systems" (RM or RS) denotes small end offices which obtain their call processing capability from a Host Office. When an RM or RS has its own NXX, the RM or RS will be considered the central office or wire center for rating purposes. When an RM or RS shares the NXX of the Host Office, the Host Office will be considered the central office or wire center for rating purposes.



A1. DEFINITION OF TERMS

(DELETED)

(D)

SELECTIVE CLASS OF CALL SCREENING SERVICE

The restriction of outgoing toll calls from station users to certain types of calls, such as those which are charged to the called number, a third number or a Company credit card account, said restriction being accomplished by means of Company operator identification.

(T)

(DELETED)

(D)

SENT-PAID CALL

A call that is either paid at or billed to the originating station line. See "Nonsent-Paid Call".

SERVICE CHARGE

A nonrecurring charge applying to the establishment of basic service for a subscriber and certain subsequent additions or changes to that service.

(T)

SERVICE LINE

An exchange line associated with multiple data station installations to provide monitoring and testing of both customer and Company data equipment. The service line may be connected to a PBX, Centrex Type Services, or individual line (main or extension station) as long as direct station access is provided.

SERVICE POINTS

When used in connection with customer provided communication channels denotes the points on the customer's premises where such channels or facilities are terminated in switching equipment used for communications with stations or customer provided terminal equipment located on the premises.

SERVING CENTRAL OFFICE

The building that contains the central office that serves a station location.

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(D)

SINGLE ENDED TERMINAL DEVICE

The term "Single Ended Terminal Device" denotes a terminal device which terminates only one line at a given time (e.g., headset).

(DELETED)

(D)



A1. DEFINITION OF TERMS

STATION

A station is comprised of two elements, a station line and station equipment.

STATION LINE

See "Exchange Line".

STATION-TO-STATION CALL

See "Long Distance Message Telecommunications Service (MTS)".

SUBEXCHANGE AREA

A central office area or other defined territory within and no larger than an exchange area.

SUBSCRIBER

Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulations of its tariffs.

SUSPENSION OF SERVICE

An arrangement made at the request of the subscriber, for temporarily discontinuing service without terminating the service agreement or removing the equipment from the subscriber's premises. (T)

(DELETED)

(D)

TELECOMMUNICATIONS SERVICES

The various services offered by the Company as specified in this General Subscriber Services Tariff and/or other Company Tariffs *and/or Guidebooks*. (T)

TELEPHONE NUMBER

A designation assigned to a telephone service for convenience in operating.

TERMINATION CHARGE

A charge applying when a subscriber discontinues an item of service or equipment prior to the expiration of the initial service period designated for such item. The basic termination charge is an amount established for an individual item of service or equipment from which the termination charge is computed.



A1. DEFINITION OF TERMS

(DELETED)

(D)

TOLL MESSAGE (LONG DISTANCE MESSAGE)

See "Message".

TOLL SERVICE

See "Long Distance Message Telecommunications Service".

TOUCH-TONE SERVICE

See "Exchange Service".

TRANSIENT MOBILE UNIT

A mobile unit communicating through a Foreign Base Station.

(DELETED)

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(DELETED)

(D)

WATS

See "Wide Area Telephone Service".

WIDE AREA TELEPHONE SERVICE

The furnishing of facilities for dial type communication between a wide area service access line and other exchange and toll station telephones in the area prescribed in the tariff.

(T)

WIRE CENTER

A "Wire Center" is a Company facility that houses Company equipment necessary for the provision of switched and non-switched service to customers in a defined geographical area. The facility is identified with V&H coordinates and is assigned one or more NXX's for use in providing switched services to customers located in the specified geographical area. The Company equipment located at a Wire Center may consist of switching equipment or non-switched equipment working with a distant host switch as well as equipment used to terminate dedicated non-switched services.

(T)

WIRE CENTER SERVING AREA

The term "Wire Center Serving Area" denotes, in most cases, that area of the exchange served by a single wire center. In certain highly concentrated exchanges where wire centers are in close proximity, more than one wire center may be included in the wire center serving area.

WORKING SERVICE POINT

As used in this Tariff, denotes an outlet (a Company provided standard miniature modular jack or equivalent) on the Company facilities through which terminal equipment may be connected to the telecommunications network.

ZONING (OUTSIDE BASE RATE AREA)

The partitioning of Outside Base Rate Area local exchange service subscribers into defined areas based upon either distance from the Base Rate Area boundary (Band Zoning) or geographic factors as shown by filed Tariff maps (Geographic Zoning) for the purpose of applying common Outside Base Rate Area charges to all subscribers within a zone having the same class of service.



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A2. GENERAL REGULATIONS

A2.4 Payment Arrangements And Credit Allowances (Cont'd)

A2.4.5 Provision For Certain State And Local Taxes And Fees (Cont'd)

- B.** Effective July 1, 1960, the Company, pursuant to authority conferred by KRS 139.210 commenced and will continue to add to the bills of subscribers as a separate item the Kentucky Veterans' Bonus Sales and Use Tax levied by KRS 139.200.
- C.** Effective June 1, 2007, the Company will add to the bills of subscribers a surcharge to recover the KY Gross Revenues Tax (GRT) imposed by KRS 136.616. This will appear as a separate line item on the customer's bill and will read: KY GRT Surcharge.

A2.4.6 Reserved For Future Use

A2.4.7 Reserved For Future Use

A2.4.8 (DELETED)

(D)



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A2.4 Payment Arrangements And Credit Allowances (Cont'd)

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A2.4.9 (DELETED)

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A2.4 Payment Arrangements And Credit Allowances (Cont'd)

A2.4.10 (DELETED)

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A2.4 Payment Arrangements And Credit Allowances (Cont'd)

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A2. GENERAL REGULATIONS

A2.4 Payment Arrangements And Credit Allowances (Cont'd)

A2.4.10 (DELETED)

(D)

A2.4.11 (DELETED)

(D)




A2. GENERAL REGULATIONS

A2.4 Payment Arrangements And Credit Allowances (Cont'd)

A2.4.12 Bill Format

- A. Following is an example of the Company's bill format for business subscribers.

att.com



KY BUSINESS CUSTOMER
STE 100
123 ANY STREET
ANY CITY, KY 12345 9999

Page1 of 2
Account Number270 555-2222 111 3333
Billing DateJun 23, 2008
Web Siteatt.com

Monthly Statement

Bill-At-A-Glance

Previous Bill	178.98
Payment Received 6-20 Thank You!	178.98CR
Adjustments	.00
Balance	.00
Current Charges	111.57
Total Amount Due	\$111.57
Amount Due in Full by	Jul 11, 2008

Billing Summary

Questions? Call:	Page	
Plans and Services 1 888 820-8000 PIN: 3333 Repair Service: 1 888 820-8900	1	73.90
AT&T Long Distance Service 1 888 820-8000	1	37.67
Total Current Charges		111.57

AT&T Benefits

- Thank you for choosing a package plan tailored for your needs. AT&T lets you choose how, when and where you communicate.

Plans and Services

Monthly Service - Jun 23 thru Jul 22

1. Complete Choice® Single Line	52.00
Business Line	
Three-Way Calling	
30 Code Speed Calling	
Call Forwarding	
Repeat Dialing	
Call Return	
Call Trace	
Call Blocking	
Caller-ID Name-Number Delivery	
2. Complete Choice® Mntce 1 Line	4.95
Equipment Maintenance Plan	
Inside Wire Protection	
Total Monthly Service	56.95

Surcharges and Other Fees

Item		
No. Description	Quantity	
3. Federal Subscriber Line Charge	1	6.50
4. Federal Universal Service Fee	1	.73
5. KY - GRF Surcharge	1	.77
Total Surcharges and Other Fees		8.00

Government Fees and Taxes

Item		
No. Description	Quantity	
6. Federal Excise Tax		1.82
7. KY - State Tax		3.65
8. KY - School Tax		1.56
9. Kentucky Lifeline Support	1	.08
10. TRS/TAP Surcharge	1	.09
11. Emergency 911 Service		1.75
Total Government Fees and Taxes		8.95

Total Plans and Services73.90

AT&T Long Distance Service

Monthly Service

Charges for 270 555-2222

Type of Service	Per Fed	
12. Domestic Unlimited Flex Plan Monthly Fee	06/16-07/15	24.00
13. Business Worldwide Plan Monthly Fee	06/16-07/15	7.95
Total Charges for 270 555-2222		31.95
Total Monthly Service		31.95

Local Services provided by AT&T Kentucky
U.S. Pat. D410,960 and D414,810

News You Can Use Summary

- PREVENT DISCONNECT
- AT&T BILLING GUIDE
- CARRIER INFORMATION
- CALL BEFORE YOU DIS

See "News You Can Use" for additional information

Return bottom portion with your check in the enclosed envelope.

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A2. GENERAL REGULATIONS

A2.4 Payment Arrangements And Credit Allowances (Cont'd)

A2.4.12 Bill Format (Cont'd)

(T)

- A. Following is an example of the Company's bill format for business subscribers. (Cont'd)



KY BUSINESS CUSTOMER
STE 100
123 ANY STREET
ANY CITY, KY 12345 9999

Page 2 of 2
Account Number 270 555-2222 111 3333
Billing Date Jun 23, 2008

AT&T Long Distance Service

Surcharges and Other Fees	
1. Federal Universal Service Fund Fee	2.44
Government Fees and Taxes	
2. KY - State Tax	2.11
3. KY - School Tax	.72
4. KY - GRT Surcharge	.45
Total Government Fees and Taxes	3.28
Total AT&T Long Distance Service	37.67

News You Can Use

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Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$104.99. Also, neglecting to pay for remaining charges may result in interruption, removal of these remaining services or further collection action.

CARRIER INFORMATION
Our records indicate that you have selected AT&T Long Distance or a company that resells their services as your primary local toll carrier and AT&T Long Distance or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

AT&T BILLING GUIDE
To get answers to questions regarding partial month charges and other billing related topics, please view our interactive AT&T Billing Basics Guide at <http://www.att.com/billingbasics>.

CALL BEFORE YOU DIG
It's the Law! Call 811 before you dig. Know what's below. Help promote Safety on your job and in your community by calling to get underground utilities located before you DIG! Spread the Word!

Terms and Conditions

RETURN CHECK POLICY
An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

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A2. GENERAL REGULATIONS

A2.4 Payment Arrangements And Credit Allowances (Cont'd)


A2.4.12 Bill Format (Cont'd)

(T)

A. Following is an example of the Company's bill format for business subscribers. (Cont'd)

att.com

DUE BY: Jul 11, 2008 **\$111.57** **LATE:** After Jul 23, 2008 **\$128.24**

 **at&t**

Billing Date Jun 23, 2008

Account Number 270 555-2222 111 3333
Please include your account number on your check.

KY BUSINESS CUSTOMER
STE 100
123 ANY STREET
ANY CITY, KY 12345 9999

Make checks payable to:

AT&T
REMIT PRIMARY ADDRESS LINE
REMIT CITY, STATE, ZIP4 ADDRESS LINE
|||||

3900 27055522221113 6016500999999 05401000000000000000000011157

9565.8.231.51977 1 AV 0.255

||||||| || | || || || || || || || || || || || || || || || || ||
KY BUSINESS CUSTOMER
STE 100
123 ANY STREET
ANY CITY, KY 12345-9999

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Cancels Sixth Revised Page 22.4
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A2. GENERAL REGULATIONS

A2.4 Payment Arrangements And Credit Allowances (Cont'd)

A2.4.12 Bill Format (Cont'd)

A. (DELETED)

(T)

(D)



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A2. GENERAL REGULATIONS

A2.4 Payment Arrangements And Credit Allowances (Cont'd)

A2.4.12 Bill Format (Cont'd)

A. (DELETED)

(T)

(D)



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PSC KY. TARIFF 2A
Second Revised Page 22.5.1
Cancels First Revised Page 22.5.1
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A2. GENERAL REGULATIONS

A2.4 Payment Arrangements And Credit Allowances (Cont'd)

A2.4.12 Bill Format (Cont'd)

A. (DELETED)

(T)

(D)



A2. GENERAL REGULATIONS


A2.4 Payment Arrangements And Credit Allowances (Cont'd)

A2.4.12 Bill Format (Cont'd)

(T)

B. Following is an example of the Company's bill format for residence subscribers.

att.com



KY RESIDENCE CUSTOMER
123 ANY STREET
ANY CITY, KY 12345 9999

Page1 of 2

Account Number502 555-1111 222 1212

Billing DateJun 25, 2008

Web Siteatt.com

Monthly Statement

Bill-At-A-Glance

Previous Bill	45.89
Payment Received 6-20 Thank You!	45.89CR
Adjustments	.00
Balance	.00
Current Charges	46.57
Total Amount Due	\$46.57
Amount Due in Full by	Jul 14, 2008

Billing Summary

Questions? Call:	Page	
Plans and Services	1	42.50
1 888 757-6500 PIN: 5678		
Repair Service: 1 877 737-2478		
AT&T Long Distance Service	1	4.07
1 888 757-6500		
Total Current Charges		46.57

AT&T Benefits

- Thank you for choosing a package plan tailored for your needs. AT&T lets you choose how, when and where you communicate.

Plans and Services

Monthly Service - Jun 25 thru Jul 24

1. Residential Line	18.40
2. Listing-Not in Directory or DA	5.50
3. Inside Wire Protection	7.50
Total Monthly Service	31.40

Surcharges and Other Fees

Item	No.	Description	Quantity	
4. Federal Subscriber Line Charge	1			6.50
5. Federal Universal Service Fee	1			.73
6. KY - GRT Surcharge	1			.41
Total Surcharges and Other Fees				7.64

Government Fees and Taxes

Item	No.	Description	Quantity	
7. Federal Excise Tax				.94
8. KY - State Tax	1			1.56
9. Kentucky Lifeline Support	1			.08
10. TRS/TAP Surcharge	1			.09
11. Emergency 911 Service				.79
Total Government Fees and Taxes				3.46

Total Plans and Services42.50

AT&T Long Distance Service

Important Information

Provide family and friends with a toll-free number and unique PIN so they can reach you without being charged. You pay just 10 cents per minute, billed to your AT&T account. Call 1 800 895-5555 TODAY (must be placed from your home telephone number) to request Toll Free at Home Service! Some restrictions apply.

Monthly Service

Charges for 502 555-1111

Type of Service	Period
12. Core Value Plan Monthly Fee	06/18-07/17

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- PREVENT DISCONNECT
- AT&T BILLING GUIDE

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See "News You Can Use" for additional information

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A2. GENERAL REGULATIONS

A2.4 Payment Arrangements And Credit Allowances (Cont'd)

A2.4.12 Bill Format (Cont'd)

(T)

B. Following is an example of the Company's bill format for residence subscribers. (Cont'd)



KY RESIDENCE CUSTOMER
123 ANY STREET
ANY CITY, KY 12345 9999

Page 2 of 2
Account Number 502 555-1111 222 1212
Billing Date Jun 25, 2008

AT&T Long Distance Service

Surcharges and Other Fees	
1. Federal Universal Service Fund Fee	.30
2. Carrier Cost Recovery Fee	1.49
Total Surcharges and Other Fees	1.79
Government Fees and Taxes	
3. KY - State Tax	.23
4. KY - GRT Surcharge	.05
Total Government Fees and Taxes	.28
Total AT&T Long Distance Service	4.07

DISPUTED DEBTS
Please note, any check or payment instrument in an amount less than the full amount due that you send AT&T marked "PAID IN FULL" or otherwise tender as full satisfaction of a disputed amount, must be sent to AT&T Accounts Receivable Management, P.O. Box 198992, Section 22, Nashville, TN 37219-8992 and NOT the payment address shown on the payment return document. Thank you for choosing AT&T Kentucky for your communication needs.

BILL DISCREPANCIES
AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.

News You Can Use

PREVENT DISCONNECT
Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges **MUST** be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$38.37. Also, neglecting to pay for remaining charges may result in interruption, removal of these remaining services or further collection action.

CARRIER INFORMATION
Our records indicate that you have selected AT&T Long Distance or a company that resells their services as your primary local toll carrier and AT&T Long Distance or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

AT&T BILLING GUIDE
To get answers to questions regarding partial month charges and other billing related topics, please view our interactive AT&T Billing Basics Guide at <http://www.att.com/billingbasics>.

CALL BEFORE YOU DIG
It's the Law! Call 811 before you dig. Know what's below. Help promote Safety on your job and in your community by calling to get underground utilities located before you DIG! Spread the Word!

Terms and Conditions

RETURN CHECK POLICY
An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

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Seventh Revised Page 22.8
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Fifth Revised Page 22.9
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A2. GENERAL REGULATIONS

A2.4 Payment Arrangements And Credit Allowances (Cont'd)

A2.4.12 Bill Format (Cont'd)

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A2. GENERAL REGULATIONS

A2.4 Payment Arrangements And Credit Allowances (Cont'd)

A2.4.12 Bill Format (Cont'd)

(DELETED)

(T)

(D)



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A2. GENERAL REGULATIONS

A2.4 Payment Arrangements And Credit Allowances (Cont'd)

A2.4.12 Bill Format (Cont'd)

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(D)



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A2. GENERAL REGULATIONS

A2.4 Payment Arrangements And Credit Allowances (Cont'd)

A2.4.12 Bill Format (Cont'd)

(DELETED)

(T)

(D)



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A2. GENERAL REGULATIONS

A2.4 Payment Arrangements And Credit Allowances (Cont'd)

A2.4.12 Bill Format (Cont'd)

(DELETED)

(T)

(D)



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EFFECTIVE: October 5, 2012

A2. GENERAL REGULATIONS

A2.4 Payment Arrangements And Credit Allowances (Cont'd)

A2.4.12 Bill Format (Cont'd)

(DELETED)

(T)

(D)



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EFFECTIVE: October 5, 2012

A2. GENERAL REGULATIONS

A2.4 Payment Arrangements And Credit Allowances (Cont'd)

A2.4.12 Bill Format (Cont'd)

(DELETED)

(T)

(D)



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EFFECTIVE: October 5, 2012

A2. GENERAL REGULATIONS

A2.4 Payment Arrangements And Credit Allowances (Cont'd)

A2.4.12 Bill Format (Cont'd)

(DELETED)

(T)

(D)



A2. GENERAL REGULATIONS

A2.10 Special Promotions

- A. The Company may offer special promotions of basic local exchange services upon notification to the Commission. At least one day prior to the start of the promotion, the Company will file with the Commission the final terms and conditions of the promotion along with revenue and cost information. Thereafter, the Commission will either accept or reject the promotion. The Company will modify the promotion as directed or withdraw the promotion if rejected by the Commission. These promotions are a temporary waiver of certain recurring, nonrecurring and/or usage charges or a one-time credit to a subscriber's account. Promotions will be offered on a completely non-discriminatory basis to all subscribers meeting the eligibility criteria for each promotion within the classification of service and area for which the promotion is offered. Each subscriber so meeting the criteria will have an equal opportunity for participation. Notification will include the time period in which the promotion is to be conducted as well as the terms and conditions.

A2.11 Trademarks and Servicemarks Protection

A2.11.1 Use of Trademarks and Servicemarks

Trademarks and service marks owned by BellSouth Intellectual Property Corporation may not be used by any entity concurring in or providing services pursuant to this Tariff except under an express written license agreement with BellSouth Intellectual Property Marketing Corporation.

A2.12 Reserved for Future Use

A2.13 (DELETED)

(D)



A2. GENERAL REGULATIONS

A2.13 (DELETED)

(D)

A2.14 Customer Agents

A2.14.1 General

- A. The conditions specified herein apply to any entity (hereinafter "agent"), including but not limited to Customer Premises Equipment Providers, Enhanced Service Providers, and Interexchange Carriers acting or purporting to act on behalf of a customer or prospective customer (hereinafter "customer") in transactions with the Company. Such transactions may include, but are not limited to: (1) requests for information about the service or equipment of any customer, (2) negotiations regarding deposits, (3) orders for establishment of or changes in service or equipment, and (4) requests for or inquiries concerning the repair or maintenance of the service or equipment of any customer.

A2.14.2 Responsibility of the Agent

- A. The agent shall at all times act within the scope of the agent's authority as defined in the agent's agreement with the customer and shall not undertake any transaction with the Company on behalf of any customer unless the agent has been authorized to do so by that customer.
- B. In undertaking any such transactions on behalf of any customer, the agent shall comply with all rules and regulations in this section of this Tariff applicable to the transaction or to the service or equipment to which the transaction pertains.



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PSC KY. TARIFF 2A
Twenty Third Revised Page 4.0.1
Cancels Twenty Second Revised Page 4.0.1
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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

Optional telephone features are non-basic telecommunication services and exempt from action or review by the Kentucky Public Service Commission as set forth in KRS 278.541 and KRS 278.544. This page is filed with the Commission pursuant to KRS 278.544(2).

A13.9 Custom Calling Services (Cont'd)

A13.9.3 Rates (Cont'd)

B. (DELETED)

(D)



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PSC KY. TARIFF 2A
Nineteenth Revised Page 4.0.2
Cancels Eighteenth Revised Page 4.0.2
EFFECTIVE: October 5, 2012

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

Optional telephone features are non-basic telecommunication services and exempt from action or review by the Kentucky Public Service Commission as set forth in KRS 278.541 and KRS 278.544. This page is filed with the Commission pursuant to KRS 278.544(2).

A13.9 Custom Calling Services (Cont'd)

A13.9.3 Rates (Cont'd)

B. (DELETED)

(D)



A13. MISCELLANEOUS SERVICE ARRANGEMENTS

Optional telephone features are non-basic telecommunication services and exempt from action or review by the Kentucky Public Service Commission as set forth in KRS 278.541 and KRS 278.544. This page is filed with the Commission pursuant to KRS 278.544(2).

A13.9 Custom Calling Services (Cont'd)

A13.9.4 Per Use Three-Way Calling Service

A. General

1. Per Use Three-Way Calling is available to all individual line residence customers where facilities permit. This service permits use of the three-way calling feature on an as-needed basis, with the subscriber paying the rate shown in A13.9.4.B. for each occasion it is successfully used. Three-way calling permits the subscriber activating the feature to hold an in-progress call and originate a second call while maintaining privacy from the first call, or to add another party for a three-way conference arrangement. (T)
2. Switch-specific technology determines how a subscriber "activates" the feature. In certain switch technology, the feature is activated by "flashing" the serving switch from the subscriber's terminating equipment. ("Flashing" is accomplished via a receiver button, switchhook, hook flash key, flash key, etc.) This technology provides the subscriber with spontaneous control of the feature. Other switch technology requires that the feature be dial-activated by the subscriber prior to establishing the first leg of a three-way call, using a Company-provided code.
3. The per use charge is applied only when a forwarded call is completed. Completed calls include, but are not limited to, those calls terminated to telephones, voice messaging system, answering machines, facsimile machines, modems, etc.
4. The per use charge is in addition to any tariffed switched network usage charge appropriate for the line with which the Per Use Three-Way Calling feature is associated. Such usage may include, but is not limited to, toll charges, local measured service charges, exception calling plan rates, etc. Terms and conditions of these charges are as covered in the tariff sections specific to that particular call type, and are not impacted by the application of the per use charge.
5. Access to the per use capability can be restricted at the customer's request at no charge.

B. Rates

1. Per Use Three-Way Calling
 - a. Per use (requires completion of second call)

(1) Usage Charge

(a) Residence
(DELETED)

Charge	USOC
\$3.00	NA

(D)

A13.9.5 Reserved For Future Use



A13. MISCELLANEOUS SERVICE ARRANGEMENTS

Optional telephone features are non-basic telecommunication services and exempt from action or review by the Kentucky Public Service Commission as set forth in KRS 278.541 and KRS 278.544. This page is filed with the Commission pursuant to KRS 278.544(2).

A13.9 Custom Calling Services (Cont'd)

A13.9.6 Reserved For Future Use

A13.9.7 Star 98 Access

A. Applications

Star 98 Access is an optional network feature which allows subscribers to dial *98 to access a service. Generally subscribers use this feature to access their local voice mail service from their home line. Star 98 Access is available, where facilities permit, to individual line residence subscribers. (T)

B. Description

Star 98 Access provides subscribers with access to a service, generally their local voice mail service, when they dial *98 from their home line. Star 98 Access connects the customer to the local number, generally of their voice mail provider, to whom their calls are forwarded via a version of Call Forwarding Don't Answer. The appropriate auxiliary calling feature (i.e. Call Forwarding Don't Answer or Call Forwarding Don't Answer – Ring Control) is required with this service. (T)

C. Regulations and Limitations of Services

1. Star 98 Access is only available to subscribers on lines which are equipped with a version of Call Forwarding Don't Answer.
2. Star 98 Access is provisioned on a per line basis and functions only from a line provisioned with this feature and the appropriate auxiliary calling features.
3. Star 98 Access is not available on ISDN, Prestige, Foreign Central Office (FCO), Foreign Exchange (FX) lines or any Centrex type service.
4. Star 98 Access may not be compatible with all auxiliary calling features.

D. Rates and Charges

1. Per line equipped

(a) Residence
(DELETED)

Monthly
Rate
\$1.00

USOC
S98AF

(D)



A13. MISCELLANEOUS SERVICE ARRANGEMENTS

Optional telephone features are non-basic telecommunication services and exempt from action or review by the Kentucky Public Service Commission as set forth in KRS 278.541 and KRS 278.544. This page is filed with the Commission pursuant to KRS 278.544(2).

A13.11 Remote Call Forwarding (Cont'd)

A13.11.1 General (Cont'd)

- K.** For the purpose of administering A2.3.6 (Application of Rates for Business and Residence Service) and A13.24 (Extension Service), the Company's central office location of the RCF telephone number shall not be considered as a terminating premises of the service to which calls are forwarded.

A13.11.2 Reserved For Future Use

A13.11.3 Reserved For Future Use

A13.11.4 Minimum Contract Period

The minimum contract period for this service is one month.

A13.11.5 Rates And Charges

The following charges are for the Remote Call Forwarding feature only and are in addition to applicable charges for service and equipment with which it is used.

Where customers have fifteen or more unique RCF features on a billing account, a credit of twenty-five percent (25%) will be applied per billing cycle to the monthly rate for each such unique service feature, including the first fifteen. For purposes of qualifying for such credit, a unique feature is defined by calling scope, jurisdiction and business/residence classification: e.g., Residence, Intrastate, IntraLATA; or, Business, Measured Local. Additional features (Access Paths) also qualify as a unique feature. Unique features may not be combined to qualify for this credit; e.g., local features may not be combined with toll features.

A. Remote Call Forwarding (Initial Installation)

	Installation Charge	Monthly Rate	USOC
1. Per feature arranged for one access path			
(a) Each	\$14.50	\$20.55	RCF++
2. Additional Access Path			
(a) Each	-	20.55	RCA

B. Remote Call Forwarding (Initial Installation) - Area Calling Service

1. Per feature arranged for one access path				(D)
(a) (DELETED)				
(b) Residence, each	14.50	18.50	RCFRD	
2. Additional Access Path				
(a) Each	-	20.55	RCA	

C. Message Charges

The message charges applicable to remotely forwarded calls shall be comprised of two separate charges:

1. A charge for that portion of the call from the originating station line to the call forwarding location, and
2. A charge for that portion of the call from the call forwarding location to the terminating station line.



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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

Optional telephone features are non-basic telecommunication services and exempt from action or review by the Kentucky Public Service Commission as set forth in KRS 278.541 and KRS 278.544. This page is filed with the Commission pursuant to KRS 278.544(2).

A13.12 Selective Class Of Call Screening Service (Cont'd)

A13.12.2 (DELETED)

(D)

A13.13 Reserved For Future Use

A13.14 (DELETED)



A13. MISCELLANEOUS SERVICE ARRANGEMENTS

Optional telephone features are non-basic telecommunication services and exempt from action or review by the Kentucky Public Service Commission as set forth in KRS 278.541 and KRS 278.544. This page is filed with the Commission pursuant to KRS 278.544(2).

A13.19 TouchStar Service (Cont'd)

A13.19.4 Rates

A. Individual Features

1. Residence

	Nonrecurring Charge	Monthly Rate	USOC
(a) Call Return (per line)	-	\$8.00	NSS
(b) Call Return (per activation)	\$2.00	-	NA
(c) Call Return (denial of per activation) ¹	-	-	BCR
(d) Repeat Dialing (per line)	-	6.00	NSQ
(e) Repeat Dialing (per activation)	2.00	-	NA
(f) Repeat Dialing (denial of per activation) ¹	-	-	BRD
(g) BusyConnect (per activation) ²	2.00	-	NA
(h) Personalized Ring 6 (per line)		6.00	NSK
(i) Selective Call Forwarding (per line)		6.00	NCE
(j) Call Block (per line)		7.50	NSY
(k) Call Tracing (per line)		6.00	NST
(l) Caller ID - Basic (per line)		9.99	NSD
(m) Caller ID (with Anonymous Call Blocking) (per line)		9.99	NXMCR
(n) Caller ID (without Anonymous Call Blocking) (per line for Multi-Line Hunt Group arrangements)		9.99	NXMN
(o) Anonymous Call Blocking (per line)		7.00	HBV
(p) Calling Number Delivery Blocking - Permanent ^{1,3} (Per Line) (Agency)		-	NOB
(q) Calling Number Delivery Blocking - Per Call		-	NA
(r) Calling Number Delivery Blocking - Permanent Per Line (Non-Published Listing Customers) ^{1,3}		-	NOBNN

B. (DELETED)

(D)

Note 1: Neither denial of Call Return per activation, denial of Repeat Dialing per activation or Calling Number Delivery Blocking - Permanent should be included in the determination of appropriate discounts when ordered in combination with other TouchStar service features.

Note 2: Denial of per activation BusyConnect can be obtained using the Repeat Dialing Denial of Per Activation USOC BRD.

Note 3: Calling Number Delivery Blocking - Permanent is only available to subscribers of Non-Published Listing Service as described in A6.4.1 or special agencies as defined in A13.19.3.A.8.



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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

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A13.19 TouchStar Service (Cont'd)

A13.19.4 Rates (Cont'd)

- B. (DELETED)**
- C. Per Subscription**
 - 1. (Obsoleted, See Section A113.)

(D)



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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

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A13.19 TouchStar Service (Cont'd)

A13.19.4 Rates (Cont'd)

- C. Per Subscription (Cont'd)
 - 1. (Obsoleted, See Section A113.) (Cont'd)
(DELETED)

(D)



A13. MISCELLANEOUS SERVICE ARRANGEMENTS

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A13.20 Call Screening And Restriction Services - Customized Code Restriction (CCR) (Cont'd)

A13.20.3 Rates And Charges

- A. The following rates and charges apply for all CCR options and are in addition to all applicable service charges, monthly rates and nonrecurring charges for exchange lines/trunks and other services or equipment with which they may be associated.

	Monthly Rate	USOC	
1. Option #1 Restricted Codes			
(a) Residence Line or PBX trunk, each (DELETED)	\$6.00	CREX1	(D)
2. Option #2 Restricted Codes			
(a) Residence Line or PBX trunk, each (DELETED)	6.00	CREX2	(D)
3. Option #3 Restricted Codes			
(a) Residence Line or PBX trunk, each (DELETED)	6.00	CREX3	(D)
4. Option #4 Restricted Codes ^{1,2}			
(a) Residence Line or PBX trunk, each (DELETED)	-	CREX4	(D)
5. (DELETED)			(D)
6. Option #7 Restricted Codes ³			
(a) Residence Line	4.95	CREX7	

A13.21 Reserved For Future Use

A13.22 Reserved For Future Use

A13.23 Reserved For Future Use

Note 1: On the first occurrence of adjustment due to unauthorized or mistaken 900 calls, blocking shall be offered to the customer at no charge. However, on the second occurrence of adjustment or customer refusal to pay the 900 charges, Company initiated blocking may be imposed. The customer will be notified at the time the request for adjustment is being processed.

Note 2: Service charges do not apply when a customer subscribes to Option #4.

Note 3: Option #7 is restricted to subscribers of any Area Plus service.



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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

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A13.34 RingMaster Service (Cont'd)

A13.34.3 Rates (Cont'd)

(DELETED)

(D)



A13. MISCELLANEOUS SERVICE ARRANGEMENTS

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A13.47 Message Waiting Indication (MWI)

A13.47.1 General

- A. Message Waiting Indication - Audible (MWI) is a feature that enables end users to receive Message Waiting Indication on their lines. SMDI (*obsoleted* - see A113.46) is used to activate or deactivate an audible alerting signal (stutter dial tone) on the end user's line notifying the end user that a message is waiting. (T)
- B. Message Waiting Indication - Audible/Visual (MWI-A/V) is a feature that enables end users to receive audible and visual indication that a message is waiting. SMDI (*obsolete* - see A113.46) is used to activate or deactivate an audible alerting signal (stutter dial tone) and to activate or deactivate a bulb, light, indicator, etc. on CPE adjunct devices or light equipped sets. (T)

A13.47.2 Regulations and Limitations

- A. MWI is furnished only from central offices which have been arranged to provide this feature. The feature is provided subject to the availability of facilities.
- B. Message Waiting Indication can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies. (T)
- C. The visual capability of MWI-A/V is not guaranteed to work on all network serving facilities.
- D. MWI-A/V is available to single line residence customers. (T)

A13.47.3 Rates and Charges

- A. Applicable service charges as specified in Section A4 will be incurred in addition to the rates and charges following. Service charges do not apply when changing from MWI-Audible to MWI-Audible/Visual. (T)
- B. Features

	Monthly Rate	USOC	
1. Message Waiting Indication (MWI)			
(a) Residence, Per Line (DELETED)	.50	MWW	(D)
2. Message Waiting Indication-Audible/Visual (MWI-A/V)			
(a) Residence, Per Line (DELETED)	.50	MWWAV	(D)

A13.48 Reserved For Future Use

